

2019 IAS-Lien Conference
Effective, Accountable and Inclusive Governance

Date: 18th- 21st June, 2019

Closing Forum: 21/6/2019 (Friday), 330pm to 5.30pm

Venue: Lecture Theatre 1A, NTU North Spine, NTU

Date & Time	Programme	Venue
3.30pm to 5.30pm	<p>Closing Forum: Governance and Policy Innovation in an Era of Disruptive Technologies of the 4th Industrial Revolution</p> <p>Chairperson and Moderator</p> <p>Chaired and moderated by Ms Penny Low, Member of Parliament Singapore (2001-2015), Founder of Social Innovation Park & Mentor and advisor to C-suites and Govt.</p> <p>Panel Speakers</p> <ol style="list-style-type: none"> 1) Dr Ang Hak Seng Deputy Secretary Ministry of Culture, Community and Youth 2) Dato Sri Douglas Foo President, Singapore Manufacturing Federation; Nominated Member of Parliament 3) Prof. Liu Qing President, Jiangsu Industrial Technology Research Institute (JITRI) 4) Professor Ora-Orn Poocharoen Director, School of Public Policy, Chiang Mai University 5) Prof Wolfgang Drechsler Professor of Governance Tallinn University of Technology 6) Prof Yang Kaifeng Dean, School of Public Administration and Policy Renmin University 	LT1A (North Spine)

Moderator and Chairperson



Ms Penny Low

Member of Parliament Singapore (2001-2015)

Founder, Social Innovation Park (SIP)

Mentor and Advisor to C-suites & Govt.

Ms Penny Low is a senior advisor, mentor and confidante to C-suites. She pioneered movements and entrepreneurship in many fields, cutting across the media, academia, private, public and people sectors. From 2001-2015, as an elected Singapore Member of Parliament, she helped built the first eco-town in the tropics - which has since been designated to become the largest township and the first digital and enterprise hub with 28,000 jobs in Singapore. She sits on many national committees covering the Parliament Estimates Committee, Ministries of finance/trade and industry, education/ national development/ environment & water resources/ information/ arts, culture, community and youth. She chaired the Government Parliamentary Committee for the Ministry of Communications and Information.

As a veteran of a successful wealth management practice, she leveraged on her expertise and vast networks to create social businesses and platforms for a better world on a local and global scale. Amongst others, she founded the Social Innovation Park, which is responsible for many tv and radio programs, significant forums and social innovators platforms that influenced hundreds of social entrepreneurs and impacted thousands of people. Also co-founded the Social Enterprise Association (currently raiSE) which houses the national platform for social enterprises in Singapore.

She had oversight of 3 universities as a Governing Council member of the Singapore Institute of Management and member of the Yale World Fellows Advisory Board. Penny published many articles and books, including the 'Top 50 Social Innovations Changing Our World' and 'Practising Sustainability' published in New York, which won the Springer Nautilus Silver award.

She sits/sat on global boards of Yale World Fellows, The Dubai Hub, Larta Institute (USA), Operation Hope (USA), Project Flame (Hong Kong), the National Youth Achievement Award Council Advisory Board (Singapore), raiSE (board and investment committee). Penny was honoured with many prestigious global awards, including being founding member of the acclaimed World Economic Forum's New Asian Leaders and the Forum of Young Global Leaders, a Founding Curator of the Global Shapers Community, Aspen Ideas Festival Scholar, Yale World Fellow & Scholar, NTU-Lien Legacy Fellow, Salzburg Global Seminar Fellow and an alumnus of NUS, Harvard, Yale, and Tsinghua University.

Bios of panellists for the closing forum



Dr Ang Hak Seng

Deputy Secretary

Ministry of Culture, Community and Youth

Dr Ang is the Deputy Secretary of Ministry of Culture and Commissioner of Charities at the Ministry of Culture, Community and Youth (MCCY). He is also the Chairman of the Singapore Quality Awards Management Committee, Enterprise Singapore. Prior to these appointments, Dr Ang had served as the Chief Executive Director (CED) of People's Association (PA) and Chief Executive Officer of the Health Promotion Board. He had also served in the Singapore Police Force (SPF) and Ministry of Home Affairs (MHA) for more than 30 years and was also the Chairman of the Singapore Police Co-operative Society. Dr Ang obtained the degree of Doctor of

Philosophy (PhD) from Nanyang Technological University and is currently an Adjunct Professor at Nanyang Technological University.



Dato' Seri Mr Douglas Foo
Nominated Member of Parliament and
President, Singapore Manufacturing Federation
Singapore

Mr Foo, is Nominated Member of Parliament of Singapore and the President of Singapore Manufacturing Federation and Vice Chairman of Singapore Business Federation as well as Vice President of Singapore National Employers' Federation. He is also one of Singapore's three Appointed Representatives to represent Singapore to serve on the ASEAN Business Advisory Council (ABAC). Mr Foo is a recipient of numerous illustrious accolades and awards including the Public Service Star Award in 2013, Top Outstanding Young Person Award in 2002, Entrepreneur of the Year 2002, Singapore Youth Award in 2003, prestigious ASEAN Youth Award in 2004, International Management Action Award in 2007 and ASEAN-China Young Entrepreneur Award in 2011. Mr Foo is also the Founder and Chairman of Sakae Holdings Limited, a listed on Singapore's stock exchange and with overseas presence and business in more than 10 countries including Vietnam, USA, Australia, Thailand, Indonesia, India, China, Japan, Malaysia, Philippines, Chile, South Africa and other countries. He continues to spearhead the overall strategic direction and diversification of Sakae's global strategic plans to diversify into Fintech and Cybersecurity industries and also leads Sakae Group in its philanthropic initiatives.



Professor Liu Qing
President
JITRI (Jiangsu Industrial Technology Research Institute)

Dr. Liu Qing, Doctor of Engineering, Professor, President, Jiangsu Industrial Technology Research Institute. Liu Qing is a scientist, educator and a serial entrepreneur who has listed and founded 6 high tech companies, a couple which have been publicly listed. He is also an investor in companies and talents. Liu joined the Jiangsu Industrial Technology Research Institute (JITRI) as its executive president. He seeks to innovate across all sectors of the economy, and create win-win models of collaboration amongst the 3Ps. Under Prof Liu, JITRI has been honoured as one of the most innovative organisations leading innovations and economic upgrading of the country. Its 45 research institutes, 16 industry innovation centres and thousands of PhDs work together to foster a better economy for it's people.

Liu was previously the Professor of Chongqing University Yangtze River scholar Professor, winner of National Science Fund for Outstanding Innovation Talent. LIU got his Ph. D degree from Harbin Institute of Technology in 1991. During 1993 – 1999, as a senior researcher and project director, Liu worked in Risø National Laboratory in Denmark. From 1999 to 2006, Liu served as a professor and director of Institute of Metals Research at Tsinghua University. Since 2006, Liu worked as a professor in Chongqing University and served as the dean of the College of materials science and engineering, the dean of Faculty of Engineering and the vice-president of Chongqing University. Prof Liu is also known for his openness, business acumen and management innovation that transformed organisations.



Professor Yang Kaifeng
Dean and Professor,
School of Public Administration and Policy
Renmin University of China

Professor, Reubin O'D. Askew School of Public Administration and Policy, Florida State University. Dean and Professor, School of Public Administration and Policy, Renmin University of China. Editor of Public Performance & Management Review.



Professor Wolfgang Drechsler
Professor of Governance,
Tallinn University of Technology

Professor Wolfgang Drechsler is Professor of Governance. He is also an Associate at Harvard University's Davis Center and a member of its Advisory Board. BA Bridgewater College, MA University of Virginia, PhD University of Marburg, Graduate German University of Public Administration Speyer, Habilitation University of Tartu, SocScD (honorary doctorate) Corvinus University of Budapest. He previously taught at the Universities of Marburg, Gießen, Frankfurt/Main, and Tartu (Chair of Public Administration); as André Molitor Chair (professeur invité) at the Université catholique de Louvain; as Visiting Professor at the Universities of Lund and of Erfurt, at the Central University of Finance and Economics Beijing, at the University of Malaya, at Zhejiang and at Gadjah Mada Universities, at the National Institute for Development Administration (NIDA) Bangkok, at Corvinus, and at the Lee Kuan Yew School of Public Policy, National University of Singapore.



Professor Ora-Orn Poocharoen
Director, School of Public Policy, Chiang Mai University

Prof. Ora is currently Director, School of Public Policy, Chiang Mai University, Thailand (2015-2019); and Adjunct Associate Professor, Lee Kuan Yew School of Public Policy at the National University of Singapore. Most recently, she has been appointed to the United Nation's Committee of Experts on Public Administration (Jan 2018 – July 2021). Currently she is on the Smart City Committee for the province of Chiang Mai, Thailand (2017 onwards) and is the advisor to the Office of Public Sector Anti-Corruption Commission, Thailand. She is on the board of International Public Management Journal, and she served as an Associate Editor for Policy Sciences in 2015. Her articles have appeared in journals such as Public Management Review, Journal of Public Administration Research and Theory, Public Performance and Management Review, and Journal of Comparative

Policy Analysis. Some of her recent publications are "Meritocracy in Asia Pacific" (2013) in Review of Public Personnel Administration; "Collaboration, Coproduction, Networks: Convergence of Theories" (2015) in Public Management Review; and "Performance Management of Collaborative Projects: the Stronger the Collaboration the Less is Measured" (2016) in Public Performance and Management Review.

Parallel session: 20/6/2019 (Thursday), 1.30pm to 3.00pm

Venue: TR+15, The Arc, North Spine, NTU

Panel topic: Mindful Leadership for Common Good

<p>Mindful Leadership for Common Good (Social Innovation Park)</p> <p>This panel will discuss how to cultivate mindfulness in leaders who can see through the mass and get to the essence of creating a more inclusive, sustainable and better world amidst the complexity and challenges of technology advancement.</p> <p>Panelists:</p> <ul style="list-style-type: none"> -Dr Ang Hak Seng, Deputy Secretary, Ministry of Culture, Community and Youth, Singapore -Dr Ong Seh Hong, Former Member of Parliament, Senior Consultant, Psychological Medicine, Khoo Teck Puat Hospital, Singapore -Mr Yeo Whee Jim, Senior Director, Institute of Governance and Policy, Civil Service College, Singapore -Dr Andy H.Y. Ho, Assistant Professor of Psychology, School of Social Sciences, Nanyang Technological University (NTU) & Deputy Director, Centre for Population Health Sciences (CePHaS), Singapore 	<p>Ms Carmen Teo Mindful Insights Social Innovation Park</p>	<p>20/06/2019 130pm – 300pm</p>	<p>TR+15</p>
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Moderator and Chairperson



Ms Carmen Teo
Founder & Director Mindful Insights
Social Innovation Park Ltd (SIP) Partner

Ms. Carmen Teo spent the first 15 years of her career in the corporate world in marketing, consulting, revenue management, analytics and strategic planning. She has worked in MNCs, start-up in various leadership positions and had consulted for some of the largest F&B and Hospitality firms in the world. She is also an Advisory Board Member for a NGO in

Cambodia that provides hospitality education for underprivileged young adults. She started her mindfulness journey in the US in 2007 which accompanied her through a burnout and gradually transformed her into a mind-body practitioner since 2012. She founded Mindful Insights in early 2015 with the main objective of helping people improve their quality of life and well-being through mind-body interventions.

The goal is to enable them to cope effectively with life's stressors, uplift their innate potential, manifest compassion, promote emotional regulation, and develop wisdom and happiness. She is a versatile and highly qualified trainer being trained to teach MBSR under UC San Diego's Center for Mindfulness to deliver the classic Mindfulness-based Stress Reduction (MBSR), Workplace Mindfulness under TME (spin-off from Oxford Mindfulness Center), the .b program under MiSP, and Mindfulness for K-12 under Mindful Schools. She also holds Advanced Certificate for Training & Assessment (ACTA), a professional workplace trainer certification from WDA, and is also a Certified Yoga Instructor.

Carmen holds a Bachelor of Business Administration (Marketing) Degree from the NUS Business School, a Post-grad Diploma in Branding from Nanyang Polytechnic and a Master of Management in Hospitality from Cornell University. She is currently a part-time Doctoral student at NTU – NIE investigating the intersections of human motivation, mindfulness, and well-being in education.

Bios of panellists



Dr Ang Hak Seng
Deputy Secretary
Ministry of Culture, Community and Youth

Dr Ang is the Deputy Secretary of Ministry of Culture and Commissioner of Charities at the Ministry of Culture, Community and Youth (MCCY). He is also the Chairman of the Singapore Quality Awards Management Committee, Enterprise Singapore. Prior to these appointments, Dr Ang had served as the Chief Executive Director (CED) of People's Association (PA) and Chief Executive Officer of the Health Promotion Board. He had also served in the Singapore Police Force (SPF) and Ministry of Home Affairs (MHA) for more than 30 years and was also the Chairman of the Singapore Police Co-operative Society. Dr Ang obtained the degree of Doctor of Philosophy (PhD) from Nanyang Technological University and is currently an Adjunct Professor at Nanyang Technological University.



Dr Ong Seh Hong
Former Member of Parliament
Senior Consultant
Psychological Medicine (Khoo Teck Puat Hospital)

Dr. Ong Seh Hong did his postgraduate training with Charing Cross-Westminster Psychiatric Rotation at London. His interests are in General Adult and Old Age Psychiatry, culture and psychiatry and mindfulness-based therapy. He was formerly Clinical Director of Ren Ci Hospital and visiting consultants to TTSH and IMH. Incidentally he was a member of Parliament from 2001 to 2011.



Mr Yeo Whee Jim
Senior Director
Institute of Governance and Policy
Civil Service College

Mr. Yeo is the Institute Director of the Civil Service College for Governance and Policy (IGP). He is responsible to develop a first-class public service, supporting IGP's aim to bring new insights to Singapore's public policies and governance model. Mr Yeo was previously Senior Director at the Ministry of Culture, Community and Youth. Mr. Yeo graduated from the University of Osaka, Japan with a Bachelor's Degree of Higher Honours in Engineering and a Master's Degree with Honours in Business Administration from the BI Norwegian School of Management Norway at the Fudan University, China.



Dr. Andy H.Y. Ho
Assistant Professor
Division of Psychology, School of Social Sciences
NTU

Dr Andy H. Y. Ho is an award-winning researcher, educationist and psychologist who specializes in public health and mental health, psychosocial gerontology, hospice and palliative care, life and death education, holistic therapies and community empowerment. He is an elected member of the prestigious International Work Group on Death Dying and Bereavement, a Fellow in Thanatology, and a Marriage and Family Therapist. While serving as reviewer for numerous international academic journals as well as advisor for various non-profit social service organizations, he is also the Founder of LifeLAB Institute Singapore, the Founding Advisor of the International Love-Soar Children Grief Awareness Project, and the Founding Host of Death Café Hong Kong.

With deep passion to empower the oppressed and the underprivileged, Andy has fundraised and obtained over S\$12 million from competitive grants and major charities over the past decade to develop a wide array of empirical, translational, and participatory action research projects that promote creative engagement and compassionate citizenry; particularly, in the areas of active aging, dignified end-of-life care, psychiatric rehabilitation, medical humanities, art and mindfulness practices.

He has also produced numerous acclaimed public health campaigns and short film documentaries; authored over 60 books, chapters, research reports and articles in prominent journals such as *Age and Ageing*, *Comprehensive Psychiatry*, *Death Studies*, and *The Gerontologist*; as well as presented in over 100 keynote, invited, and conference presentations around the world. His social and scholarly contributions have been recognized with distinction by both local and international academic, professional and government bodies.

Parallel session: 19/6/2019 (Wednesday), 1.30pm to 3.00pm

Venue: TR+15, The Arc, North Spine, NTU

Panel topic: Technology for Common Good

<p>Technology for Common Good (Social Innovation Park)</p> <p>This panel discusses the pressing need to leverage technology to unlock solutions for some of the pressing social challenges for the greater good of public as we enter a new stage of development and growth accelerated by the fourth Industrial Revolution (4IR),</p> <p>Panelists:</p> <ul style="list-style-type: none"> -Ms Jacqueline Poh, Deputy Secretary, Prime Minister's Office (PMO) Strategy Group -Mr Ang Boon Peng, Vice-president (Strategic Collaboration), Sino-Singapore Guangzhou Knowledge City Investment and Development Co., Ltd, China -Mr.C.K. Fong, Senior Director, Customer Access, Salesforce -Mr Andy Sim, Director, Digital Innovation, National Volunteer and Philanthropy Centre (NVPC) 	<p>Ms Peishan Wong Social Innovation Park</p>	<p>19/06/2019 130pm – 300pm</p>	<p>TR+15</p>
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Moderator and Chairperson



Ms. Peishan Wong
Board of Director
Social Innovation Park Ltd.

Pei Shan is currently with Shaw Kwei & Partners as a private equity portfolio manager. Her specialisation includes accounting advisory, business transformation and financial due diligence. On a community aspect, she is also very active in community service and champions project for social

enterprises. Pei Shan had recently organized the Global Social Innovator Forum and festival 2013. It is the foremost forum on social enterprise and innovation in Asia, whereby it has invited more than 44 speakers from 13 countries and attracted 300 international and local delegates. She was also selected to be the curator of the Global Shapers Community in Singapore, founded by the World Economic Forum.

Bios of panellists for the parallel panel



Ms Jacqueline Poh

Deputy Secretary

Prime Minister's Office (PMO) Strategy Group

Jacqueline is Deputy Secretary in Prime Minister's Office Strategy Group, which leads and organises the Public Service to develop and implement the strategic priorities of the Government. She was previously founding Chief Executive of the Government Technology Agency of Singapore, with key competencies in infocomm technology and engineering. As the Chief Executive of GovTech from October 2016 to May 2018, Jacqueline set the strategic direction for GovTech as the key implementing agency of Singapore's Smart Nation. Under her leadership, GovTech has made good progress pushing digital transformation in the government and economy. This included building key digital infrastructure, such as the Next Generation National Broadband Network, National Digital Identity and Smart Nation Sensor Platform.

Jacqueline was instrumental in rebuilding the Government's engineering capabilities in ICT and smart systems, data science and artificial intelligence, cybersecurity, application design and development, and the Internet of Things. She also led GovTech to strengthen the Singapore Government's cybersecurity posture and resiliency.

Jacqueline was previously Managing Director of the Info communications Development Authority, GovTech's predecessor organisation, and has held key positions in the Ministry of Manpower, the Ministry of Finance and the Ministry of Defence.



Mr Ang Boon Peng

Vice-president (Strategic Collaboration)

Sino-Singapore Guangzhou Knowledge City Investment and Development Co., Ltd, China

ANG Boon Peng Vice President, Strategic Collaboration, Sino-Singapore Guangzhou Knowledge City Investment and Development Co., Ltd. Ang Boon Peng is currently the Vice President (Strategic Collaboration) of Sino-Singapore Guangzhou Knowledge City Investment and Development Co., Ltd., the master developer of the Sino-Singapore

Guangzhou Knowledge City (SSGKC). He heads the Strategic Collaboration Department to identify, initiate and develop strategic initiatives and programs, for development and transformation of SSGKC into a world-class knowledge-based city. He is also responsible for bringing in software knowledge and systems to add value to the SSGKC development and positioning. The platforms under his purview spans across a wide spectrum, including smart and eco-city development, business and project development, education and training, social management and development, innovation and research, healthcare, Intellectual Property eco-system development, etc.

Mr Ang has over 12 years of public relations and business development experiences. He has been working extensively with both public and private sectors, developing platforms and projects of significance and importance to the stakeholders. Prior to joining SSGKC in 2013, he spent more than 7 years in China as a diplomat at the Singapore Embassy in Beijing, formulating and driving various key bilateral collaborations and projects between China and Singapore. Mr Ang obtained his bachelor degree from Peking University and was one of the first Singaporeans who graduated from China on the Singapore Government Overseas Scholarship. He subsequently started his career as an education officer in Singapore after his post-graduate education at National Institute of Education, Nanyang Technological University. He currently sits on the Council of the Sino-Singapore International Joint Research Institute, and was awarded the Lien Ying Chow Legacy Fellowship in 2015.



Mr C.K. Hong

Senior Director, Customer Access

Salesforce

Choong Koon (CK) has many years of progressive experience in business and tech. He is currently a Senior Director for Customer Success at Salesforce, responsible for the customer success portfolio of local, global and high touch accounts for the Asia Commercial Business Unit (CBU). CK is a Master of Technology (Software Engineering) post graduate student from the National University of Singapore (NUS), graduating top of the class. He is also an ITIL V3 Expert, PMP, Prosci Change Management Practitioner and CITPM certified.



Mr. Andy Sim

Director Digital Innovation

NVPC

Mr. Andy Sim is leading the mission of using digital technology to transform the social sector by creating an open intelligent ecosystem that connects all stakeholders together to foster deeper learning and collaboration. Combine design thinking, agile development and lean management to build a workplace culture that embraces customer-focus, innovation, teamwork and agility.

He strives to make a difference for humanity by leveraging technology to accelerate social innovation that incorporates the whole systems approach to reach the last mile.

About The Organizers

Social Innovation Park (SIP) is an impartial, not-for-profit organization founded in 2006 to Educate, Empower and Enhance social entrepreneurs and innovators worldwide to build a more sustainable, inclusive and mindful world. SIP launched the first ever Global Social Innovators Forum (GSIF) in 2006 and has since organized 10 editions which attracted more than 500 speakers and 3000 delegates from 22 countries, including luminaries like Jet Li (One Foundation), S. Robson Walton (Walmart), Alvin Toffler (American Futurist), and S.R. Nathan (6th President of Singapore).

SIP created the first social enterprise talent development platform, PaTH (Pop and Talent Hub), which incubated 76 social enterprises and creative talents from marginalized communities. SIP also developed a 16,000sqm social playground called SEED (Social Entrepreneurship & Eco-Park Development), as a test-bedding and incubation space for innovative and sustainable solutions to social issues. More recently, SIP through its knowledge hub Academy has moved towards bridging the social gap through mindset shift by championing mindfulness as the counterbalancing force to the fast-paced, “always-on” world, recognizing that mindful leadership is the way to bring positive innovations to lives and societies with the technological advancements being made.

About the Nanyang Centre for Public Administration

Nanyang Centre for Public Administration (NCPA) at NTU is a leading institution in Asia that provides quality education and research as well as to promote good governance in the region and beyond. It is the first higher learning institution in Singapore that is certified by China’s State Administration of Foreign Experts Affairs to conduct executive development programmes for Chinese government officials and professionals.

Presently, NCPA offers four graduate programmes, namely the Master of Science in Managerial Economics (Chinese), the Master of Public Administration (English, Chinese), and Master of Social Sciences (China and Global Governance) (English). In addition, it provides Executive Development Programmes with a wide range of theme-based topics including public administration and public policy, urban planning and management, social management, and higher education management and internationalisation. Among its over 17,000 alumni mostly from China, and ASEAN and beyond, many are holding decision-making positions at all levels of government in their countries, including ministerial-level leaders, mayors and heads of organisations. NCPA has received students from all over China and many other parts of the world including Southeast Asian countries, Latin America, Africa, and Europe, etc. Every alternate year, the NCPA supported by the Lien Foundation, organizes the Lien International Conference on Good Governance where more than 200 scholars, researchers and practitioners from all over the world gather to examine major issues in governance, public service

About the International Institute of Administrative Sciences (IIAS)

The International Institute of Administrative Sciences (IIAS) is an international non-profit organization headquartered in Brussels (Belgium). Established in 1930, its mission is to:

- Organise high impact events for academe and the public service,
- Produce and disseminate relevant knowledge on public governance,
- Enable strategic projects with its members and partners, and
- Accredite training programs.

Every year in late June, the IIAS organises its flagship Congress, gathering more than 300 scholars, students and civil servants in a different region of the world. The IIAS is also a Group of several public governance societies contributing to its mission through own events, publications, projects and accreditation services:

- The International Association of Schools and Institutes of Administration (IASIA)
- The European Group of Public Administration (EGPA)
- The Asian Group of Public Administration (AGPA)

The Latin American Group of Public Administration (LAGPA)